

Service for Peak Performance

The new standard in turbomachinery service



Bigger, Faster, Better – MAN PrimeServ



Enhanced local presence – global service

We are enhancing our regional customer care by increasing our workforce for local field service.

Expansion of the global service network

MAN PrimeServ offers a worldwide, 24/7 network of service headquarters and centers. We are continuously expanding our global network. Customers benefit from our know-how as an Original Equipment Manufacturer.

The use of specialized service workshops which are independent of the production of new machinery increases our flexibility.



MAN PrimeServ – a worldwide standard

We offer a global approach and service as an OEM operating worldwide.

You are the focus of our attention. MAN PrimeServ offers a full range of services for your benefit, from tailored to standardized maintenance contracts to support your business by keeping your equipment in the best possible condition. The availability of your facilities and your competitiveness are the drivers of our success. As an OEM we supply top-quality products.

This is our contribution: 24/7 support worldwide.

You can contact us by dialling +492086929000 at any time. Our MAN PrimeServ network will always offer you optimum support. We are continuously improving our solution-oriented customer service. MAN PrimeServ offers you competent, flexible solutions from a single source – to your satisfaction. MAN PrimeServ is the service solution that helps you reach and exceed your goals without costly capital investments. We deliver custom service solutions that can be imple-

mented at any time to increase service life, improve availability, reduce emissions, or simply deliver the right parts and labor quickly.

One service fits all:

- OEM spare parts supplies: collective, convenient ordering of all parts necessary for particular jobs
- service/OEM contracts: a broad variety of service contracts ranging from the replacement of individual parts to the maintenance of entire products
- general overhauls and repairs
- field service activities
- technical service – get technical advice from MAN PrimeServ regarding modifications, modernizations and overhauls
- engineering/feasibility studies
- online monitoring



Technical competence – the best service

Worldwide use of technical competence and quality standards

We will continue to improve our technical competence in all fields. We are continuously enhancing our technical competence in the regions and increasing the use of monitoring and diagnostic tools, closely supported by our head office.

The ongoing development process for our products and repair technologies means we can safeguard our technological leadership as an OEM and consolidate this lead continuously.

We are establishing standards for repair technologies that are valid worldwide. We ensure high-quality spare parts and services at all times thanks to our workshop network, high safety and quality standards.

Customers benefit from a know-how transfer that only an Original Equipment Manufacturer – like MAN Diesel & Turbo – can offer.



Efficient added value – high performance

Optimized processing

Optimized processing of your service and improved on-time delivery of spare parts show our efficiency as a prime service. The response times for spare-parts proposals have already been shortened during our ongoing improvement processes. We will achieve further reductions both here and in the field of repairs.

We are expanding service-specific procurement and workshop resources and implementing an independent planning process for service fabrication and assembly. Doing business with us adds value to your business. We also manage environmental regulation and reduce costs through regular inspections and on-time delivery of spare parts.

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